MISCELLANEOUS REFERENCE MATERIAL

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1.0 GENERAL

1.01 Throughout the years, various publications on DDD service improvement have been issued by the Bell System. Those people closely involved with providing and administering DDD Services in their company have kept these articles intact and made frequent references to them.

1.02 This Section is being provided to furnish a location where these articles may be filed along with similar DDD information published locally.

1.03 No effort will be made to stock the articles listed here. However copies are generally available in each Company, or may be obtained from the Plant Operations Staff of AT&TCo.

1.04 DDD Service goals or objectives are frequently referred to in the various articles. Since the articles are to be used for reference only, ***current objectives*** must be used in current operations.

1.05 The articles to be filed in this Section are listed in Paragraph 2.0. As additional pertinent articles are published, they may be added.

2.0 LIST OF ARTICLES ON DDD SERVICE IMPROVEMENT

2.01 Recommendations for Improving DDD Service NOW (AT&TCo 1961)

2.02 DDD Service Improvement – Bureau Operations (AT&TCo 1964)

2.03 DDD – An Industrywide Service (AT&TCo 1965)

2.04 DDD News Bulletin – (1967)
(Check list for evaluating DDD improvement efforts)

2.05 Dial Switching and Trunking Measurements
(PT&TCo 1970)

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